



**WE UPGRADE BUSINESS
COMMUNICATIONS.**

**CRIMEX switch to Home Office operations overnight thanks to the
pascom Business Communications platform.**

PASCOM[®]

We upgrade business communications



“From one day to the next, pascom made moving all our employees to Home Office working simple and effortless”

- Jörg Reisenbichler, CRIMEX Senior Software Engineer

- » Formed in 1999, CRIMEX are a full service B2B and B2C creative promotional product advertising agency.
- » 50 + employees across 6 office locations nation wide.
- » Company wide communication and collaboration with pascom.
- » Headquartered in Osnabrück, CRIMEX is a promotion product advertising agency with a difference. With CRIMEX, customers benefit from a full service provider - from development to logistics. With six locations nationwide, creative product design, world wide sales and purchasing plus innovative full-service logistics support - CRIMEX customers are always thrilled with the results.

The Challenge

- » The need to immediately switch all employees to working from home office in order to ensure employee safety as a result of the Corona pandemic.
- » Keep all employees connected and provide the ability to quickly and efficiently contact and collaborate with colleagues and customers.
- » An understandable, user-friendly platform that is was uncomplicated and easy-to-use for everyone considering differing knowledge levels when dealing with digital media.

“As we switched all our 50 plus employees to working in the middle of March, pascom not only helped us make the switch overnight, but also made the move extremely easy. With IP telephony, chat, file sharing and conferencing tools plus more, pascom offers an intuitive, well-rounded all-in-one package. And what’s more: the reliable, professional customer support team were always on hand - an extremely valuable service, especially during a time of crisis!

How pascom delivered

- » Quick, efficient switch to Home Office.
- » Telephony, chat, video and more in one app.
- » Simple, intuitive usability even for less technically versed employees.
- » Fully networked solution incorporating all office and home office locations.
- » Prompt, professional help in the mist of the crisis.

AS WE HAVE A WEAKNESS FOR PERFECT TECHNOLOGY, WE OFFER EXCELLENT SERVICE.



TRANSPARENT PRICING

We are not a fan of hidden costs: with our “Concurrent User” concept, calculating PASCOM solution costs is straightforward. At PASCOM, we don’t believe in playing tricks with hidden add-ons. What’s more, PASCOM is completely open to each and every Telephony Provider.



THE PERFECT FIT FOR YOUR IT

PASCOM adapts itself to perfectly fit your IT and is available as a Hardware based, Virtual or Cloud based solution. It goes without saying that no matter which solution your company chooses – with each variant, our complete range of communication tools will of course be available to you.



CLOSELY KNIT PARTNER NETWORK

To better support you, we have built up a continually growing and highly qualified partner network. On going training and further certification of our service partners via our video tutorial system ensures a competent and quick reacting customer service.



AUTOMATED INSTALLATION

PASCOM setup files are distributed as a complete software package. Installed inside of 5 minutes, PASCOM can independently identify system environments. Master data imports, integrating user data and telephone books etc. can then be fully automated.

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