

# PASCOM®

## JOIN TEAM PASCOM AS A CLOUD PHONE SYSTEM TECHNICAL SUPPORT APPRENTICE (M/W/D)

We are looking for enthusiastic TECHNICAL SUPPORT apprentices to join our pascom Support Team and help us continue to provide our cloud phone system customers with amazing customer experiences. The role will provide you with the ideal opportunity to grow your knowledge of Cloud Communication solutions and gain hands-on experience as a technical support specialist.

We upgrade business communications.

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🏠 [www.pascom.net/jobs](http://www.pascom.net/jobs)



### You know you're the right fit when:

- You put quality and knowledge first & love learning
- You currently studying for a career in IT (i.e., IT systems management, IT specialists or similar).
- You are crazy about the cloud tech and interested in the technological aspects of telecommunication solutions
- You want to understand the business context and logic behind the solution.
- Focusing on the customer and the solution are second nature to you.
- You are a good team player with a professional work ethic.

### Your responsibilities:

- You will provide our customers and resellers with expert support for our cloud-based phone system and unified communication applications.
- You will be responsible for the technical configuration of cloud phone systems.
- You will troubleshoot and problem-solve technical issues by working together with our customers and resellers.

### What makes life at pascom fun and exciting:

- Every day brings new and exciting challenges.
- Being a member of a team of highly experienced international IT experts.
- Flexible work from home options.
- Access to a large knowledge base & digital learning resources.
- In house fitness studio, Jobrad scheme.
- Team meals, BBQs and events.

