



# PASCOM<sup>®</sup> ONE

CLOUD PHONE SYSTEM PRICING

# PASCOM ONE PRICE LIST

All prices exclude and subject to VAT.



PASCOM ONE CONCURRENT USER SUBSCRIPTION		€8.90 / Month <sup>1</sup>
Apps for Smartphone & Desktop	✓	
Video & Audio Conferencing	✓	
Web Meetings (incl. 5 Guests per Concurrent User)	✓	
Inclusive 5 Devices pro Concurrent User	✓	
Team Collaboration & Messaging	✓	
ContactCenter (ACD, IVR Menus, Prompts, MoH plus much more)	✓	
Microsoft Outlook & Exchange Integration	✓	
Voicemail & Fax 2 E-Mail	✓	
pascom API & Connector	✓	

<sup>1</sup> Price per Concurrent User/Month. Minimum purchase 4 Concurrent Users. Incl. 5 external Web Meeting guests, 5 Lines, 5 phone numbers and parallel usage on up to 5 devices per Concurrent User Licence.

SERVICE LEVEL AGREEMENTS		Price per system
<b>SLA 1 INCLUDED</b>	<b>SLA2 €29.90 per month</b>	<b>SLA 3 €199.90 per month</b>
<b>8 Hours Reaction Time</b> (Next business day)	<b>4 Hours Reaction Time</b>	<b>2 Hours Reaction Time</b>
Monday to Friday 09:00 - 17:00 exl.: Bavarian public holidays	Monday to Friday 08:00 - 18:00 exl.: Bavarian public holidays	Monday to Saturday 08:00 - 20:00 365 days a year incl. public holidays

## FURTHER CONDITIONS

Minimum contract period <sup>2</sup>	1 year
Cancellation notice period	1 month before contract end

<sup>2</sup>After the minimum contract period has expired, the contract automatically renews on a monthly basis.

**Changes and errors excepted. Valid from 06. September 2023 until further notice.**

**A SEPA direct debit mandate is required.**

Valid from 06.09.2023, older price lists no longer valid.

All prices are net.

Our General Terms and Conditions apply ("AGB für PASCOM ONE").

Upon request, we will provide you with a copy of our T&Cs. Download under <https://www.pascom.net/en/terms-and-conditions/>.

English version, if available, is for translation purposes only and should discrepancies arise, the German AGBs, with whose validity you accept, are applicable.

# WHY ARE YOU WAITING? IT CAN'T GET MUCH BETTER.

Except with our regular upgrades.  
pascom is your ticket to the new freedom in business communications for your business.  
Everyone with everything better connected.



## TRANSPARENT PRICING

We are not a fan of hidden costs: with our “Concurrent User” concept, calculating pascom solution costs is straightforward. At pascom, we don't believe in playing tricks with hidden add-ons.



## STATE OF THE ART TECH

Fulfil all your communication needs directly via the cloud, keeping you and your team connected, whether on your desktop, mobile in the office or in Home Office.



## FREE TRIAL, NO STRINGS ATTACHED

Your perfect start: test the full functionality free for 30 days. Upgrade at anytime. The free trial offer includes 10 concurrent user licences, which can be dynamically and flexibly used by any number of employees, a German land-line number plus 100 minutes prepaid Credit.



## MADE IN GERMANY - SINCE 1997

As a privately run company, pascom has stood for quality and reliability for more than 20 years. pascom software development and support services are delivered directly by our in-house teams located in our headquarters in the heart of Bavaria as is our certified Data Centre.

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